

From the Desk of:

Clifford Crawford RN  
Indian Health Service  
Oklahoma City Area  
Oklahoma City Oklahoma

03/01/2010

Re: Visit to our facility by  
Michael Ryan; Pre-retirement Services

My wife and I are within 3 years of our "earliest retirement date" and have been very apprehensive about what we should be doing at this time. We have vacillated about going to a retirement seminar that costs hundreds of dollars, Would it be worth it?

Imagine our surprise when we met with Michael Ryan at our facility for free. With a series of onsite visits and follow up e-mails Michael answered all of our questions, gave us frank answers, provided us with charts showing scenarios/options that we had and left us his card in case we suddenly remembered "other important information". He provided these answers in such a non committal fashion that we felt no pressure, just relief. He was quick to acknowledge the right steps we were already taking and suggest options for those areas we had not considered.

We are grateful to AFGE Representatives Guy Burris and Rick Willard for providing us access to this gentleman and his services.

Again, thanks to all who made this opportunity available to us.

A handwritten signature in black ink, appearing to read "Cliff Crawford", with a stylized flourish at the end.

Clifford Crawford