

From The Desk Of  
Bryan Provine  
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Biodynamic/ Protection & Survival Laboratory  
AAM/630 Mike Monroney Aeronautical Center  
Oklahoma City, Ok 73125

12/09/2009

Re: Mike Ryan & Garrett Benson / B.S.A. & Associates

Dear Mike,

My wife Teresa & I wanted to officially thank you and Garrett in writing for all of your services and follow up work with us! It all started with the excellent workshop you performed that opened my eyes and made me much more aware of things I needed to learn before I retire. We hope that you continue your pursuit of reaching out and offering your services to our Agency, as well as others. My colleagues and I concur that the combined workshop and follow-up analysis and consultation are superior in nature to anything we have ever been presented by our HR departments or any other entity. I discovered that all the Federal HR departments cannot offer or present any outside strategies or solutions like you do, nor do they have your knowledge in these areas. You are truly invaluable and desperately needed!

You clarified all of our benefit related questions, assisted me in the pursuit of buying back my military time, helped maximize my TSP account and manage it better, and presented far better options on both FEGLI and Survivor Benefits that will guarantee my family and me significant savings.

When Teresa and I double-checked the solutions and strategies you presented to us with some competitors, we were reassured that your services are superior in every way.

Please let the Union and/or Association who sponsored your services know that I would never have joined membership if it had not been for your excellent presentation and follow-up services that you offered.

So, once again, I thank you all for your services and commitment!

Sincerely Bryan Provine  
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